

In accordance with the requirements of title II of the Americans with Disabilities Act of 1990 as amended by the ADA Amendments of 2008 (ADA), Long Beach Transit (LBT) will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs or activities.

Employment: LBT does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under title I of the ADA.

Effective Communication: LBT will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in LBT's programs, services and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing or vision impairments.

Modifications to Policies and Procedures: LBT will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services and activities. For example, individuals with service animals are welcomed in LBT offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service or activity of LBT should contact the Regulatory Compliance and Civil Rights Officer at RCCRO@lbtransit.com or 562.599.8564 as soon as possible, but no later than 48 hours before the scheduled event.

The ADA does not require LBT to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

Complaints that a program, service or activity of LBT is not accessible to persons with disabilities should be directed to the Regulatory Compliance and Civil Rights Officer at RCCRO@lbtransit.com or 562.599.8564.

LBT will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy.



Kenneth A. McDonald
President and CEO



Date